

Privacy & Cookie Policy

Dream Nails TVN Ltd

(Company number: 11380793)

Last updated

10th January 2025

Who We Are

Dream Nails TVN Ltd ("we", "our", or "us") is a beauty salon based in Banbury, UK. We provide nail, beauty, and cosmetic treatments. If you have any questions about this Privacy & Cookie Policy or your personal data, please contact us:

Email: info@dreamnailsbanbury.co.uk

Phone: 07500372887

Address: 4 George Street,
Banbury, OX16 5BH

Information We Collect

When you use our website or contact us, we may collect the following information:

- Personal details: name, phone number, email address, and any information you provide when booking or enquiring.
- Booking information: appointment details and treatment preferences.
- Technical information: IP address, browser type, and how you use our website (collected via cookies or analytics tools).

How We Use Your Information

We use your personal data to:

- Respond to your enquiries and provide customer support.
- Manage and confirm bookings and appointments.
- Send you important updates about your booking.
- Improve our services and website experience.- Comply with legal and regulatory obligations.

How We Share Your Information

We do not sell your data. We may share your data only with:

- Service providers who help us run our website or booking system.
- Professional advisers (such as accountants or insurers) if legally required.
- Authorities, if required by law.

How Long We Keep Your Data

We keep your personal data only for as long as necessary to provide our services and meet legal obligations. After this period, your information will be securely deleted.

Your Rights

Under UK data protection laws, you have the right to:

- Access the personal data we hold about you.
- Request correction of inaccurate or incomplete data.
- Request deletion of your personal data (where applicable).
- Object to or restrict how we use your data.
- Withdraw consent if we rely on it for processing.

To exercise your rights, please contact us using the details above.

Security of Your Information

We take appropriate security measures to protect your personal data from unauthorised access, use, or disclosure.

Cookies

Our website may use cookies or similar technologies to improve your browsing experience.

Types of cookies we may use:

- Essential cookies: required for the website to function properly.
- Analytical/performance cookies: help us understand how visitors use our site.
- Functionality cookies: remember your preferences and improve your experience.

You can adjust your cookie settings in your browser at any time. When you first visit our website, you will be asked to accept or reject cookies via a consent banner. You may change your preference at any time by adjusting your browser settings.

Links to Other Websites

Our website may contain links to third-party sites. We are not responsible for the privacy practices of other websites.

Updates to This Policy

We may update this Privacy & Cookie Policy from time to time. Any changes will be posted on this page with the updated date.